

MTAC WG, UG, & TT Updates

UG/TT/ WG	Title	Mission Statement	Work Group Sponsors/Leaders	Meeting schedule
UG 2	eVS/Product Tracking System	The mission of the eVS/Product Tracking System (PTS) User Group will be to address and resolve issues in functionality across the eVS and Product Tracking System (PTS). The User Group will create ad hoc subgroups to address specific issues as necessary.	<p>Sponsors: Pritha Mehra and Isaac Cronkhite(USPS); Lisa Bowes and Angelo Anagnostopoulos (Industry)</p> <p>Leaders: John Medeiros (Industry); Vicki Bosch and Juliaann Hess (USPS)</p>	<p style="color: green;">Monthly 2nd Thursday 3:30-4:30pm</p>
UG 3	FAST & eInduction	The mission of the FAST User Group is to define and review improvements in functionality across the FAST and eInduction systems. The User Group will recommend MTAC Workgroups to address specific issues as necessary.	<p>Sponsors: Robert Cintron and Pritha Mehra (USPS); Bob Schimek and Angelo Anagnostopoulos (Industry)</p> <p>Leaders: Michele Zalewski and Tom Glassman (Industry); Lance Bell and Christian Rivera (USPS)</p>	<p style="color: green;">Monthly 2nd wk of month Wednesday 3-4pm</p>

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UG 4	Informed Visibility	<p>The purpose of this meeting is to provide an ongoing forum to facilitate communications between the USPS and the mailing industry on Mail Visibility and Informed Visibility, and to define and review improvements in process/production functionality and to address and resolve issues.</p>	<p>Sponsors: Isaac Cronkhite (USPS); Angelo Anagnostopolus (Industry) Leaders: Dave Lewis and Nancy Garrison (Industry); Steve Dearing and Blaise Steel(USPS), Kevin Bray leads meetings</p>	<p style="color: green;">Bi-Weekly Wednesday 12:30-1:30p</p>

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UG 5	Addressing	<p>The mission of the Addressing and Business Strategy User Group will be the pursuit of excellence in Addressing and application of address information in mailers Business Strategy - resulting from improved education and the ability to collectively discuss, propose, and evaluate the costs and benefits of current and future address processes and technology. Support 3 Cs (Correct/Complete/Current) and define and share Best Practices. The User Group will propose MTAC workgroups to resolve any specific industry or Postal Service issues, when necessary. In addition, subgroups may be established to investigate, discuss, and resolve unique issues, as necessary.</p>	<p>Sponsors: Jim Wilson and Isaac Cronkhite (USPS); John Stark (Industry) Leaders: Marsha Amato and Adam Collinson (Industry); Kai Fisher, & Star Blackwood (USPS)</p>	<p>Bi-Weekly Wednesdays 1:30-2:30p</p>
UG 8	USPS Promotions	<p>The Industry and the USPS will work together to create and discuss new promotion ideas to enhance the value of mail. In addition, this team will work through the implementation of approved Promotions including (but not limited to); industry software requirements, USPS system and business requirements, documentation requirements, communication of issues and resolution with mailers, and industry education.</p>	<p>Sponsors: Gary Reblin and Pritha Mehra (USPS); Angelo Anagnostopoulos and Dale Miller (Industry) Leaders: Steve Colella and Dave Marinelli (Industry); Krista Becker (USPS)</p>	<p>Monthly 1st Tuesday 1:00-2:00p</p>

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UG 9	Label Lists	Collaborate to create and discuss the efficient communication, deployment, and accuracy of USPS presort reference data. Creating visibility into any issues around this presort reference data distribution and usage will lead to recommendations for improvements.	<p>Sponsors: Robert Cintron (USPS) and Bob Schimek (Industry)</p> <p>Leaders: Shawn Baldwin and Larry Garrett (Industry); Richard Jewell and Bessie Sharp (USPS)</p>	<p style="color: green;">Monthly 2nd Thursday 2:00-3:00p</p>
UG 11	Mailing Systems & Acceptance	This ongoing User Group will address issues related to USPS mailing systems which include PostalOne!, eInduction, Seamless Acceptance, and Payment Modernization. The purview of this User Group will also include the review of improvements, updates, changes, and issue related to mail acceptance, mail quality thresholds and automated invoicing. The User Group will create ad hoc subgroups to address specific issues as necessary.	<p>Sponsors: Pritha Mehra (USPS); Bob Schimek (Industry)</p> <p>Leaders: James Duffy, Melissa Scheidler (USPS); Monica Lundquist, Steve Krejcik (industry)</p>	<p style="color: green;">Bi-Weekly Thursday 10:00-11:00a</p>
UG 12	Informed Delivery	This MTAC User Group will be the venue for the United States Postal Service to share technical information with mailers, and to receive advice and recommendations from mailers on matters concerning Informed Delivery. In addition, the value added would be to enhance customer value and expand the use of Informed Delivery for the mutual benefit of the Mailing Industry, the Postal Service, and consumers (end-users).	<p>Sponsors: Gary Reblin (USPS); Steve Colella (Industry)</p> <p>Leaders: Bob Dixon, Carrie Bornitz (USPS); Leanne Herman (industry)</p>	<p style="color: green;">Bi-Weekly Tuesday 11:00-12:00</p>

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UG 13	Operational Optimization	<p>The mission of this new User Group has its' origins going all the way back to Work Group 11 (Presort Optimization Work Group) which ran for 6 years, eventually ending 2003. MTAC needs a forum where industry and the Postal Service are able to jointly address and prioritize new mail preparation ideas. It remains critically important for Industry and the USPS to identify opportunities that have the potential to positively impact lowest combined costs and operational efficiencies. The focus of this User Group will be to flesh out and vet existing ideas that still remain from the Mail Prep and Entry Steering Committee (which was created after the conclusion of Work Group 11) along with continually generating new ideas to be vetted based on technological and operational advancements. This user group will address the integrated information needs and technical demands on both the USPS and Industry Supply chain upon implementing these prioritized mail preparation changes. All product shapes and classes will be addressed with the guidance of the newly formed Product Management Group.</p>	<p>Sponsors: Lisa Adams, Tom Foti (USPS); Bob Rosser (Industry) Leaders: Jay Smith, Elke Reuning-Elliott, Lisa Adams (USPS); Susan Pinter, Brian Bowers, Roger Franco(industry)</p>	<p style="color: green;">Weekly Tuesday 12 - 1 pm</p>

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TT25	Mail Quality Data via Informed Visibility	USPS proposes moving to an automated solution, using the Informed Visibility platform, to provision uncapped mail quality error data for the Full-Service, Seamless Acceptance, Move Update, and eInduction programs. Today, capped mail quality data is shared through the Mailer scorecard. When mailers need uncapped mail quality data, a manual bulk data request must be completed. Manual bulk data requests are provided on a weekly or monthly frequency and sent via FTP or email. This process can lead to data lags of up to 13 days between the creation of the event and the data distribution.	Sponsors: Pritha Mehra (USPS); Bob Schimek (Industry) Leaders: Kevin. Elkin (Industry); Chip Brown (Charles Brown III) (USPS)	Weekly Monday 3-4pm
TT26	Business Customer Gateway Pilot Program	Gather feedback on the design and performance of the Redesigned Business Customer Gateway	Sponsors: Pritha Mehra (USPS); Lisa Wurman (Industry) Leaders: Trista Niswander (Industry); David Gilmour (USPS)	TBD
WG 173	Payment Modernization	The USPS is upgrading its payment architecture for Automated Clearing House (ACH) payments. We will acquire and implement software, equipment, and services to establish a secure, self-service account management platform and centralized payment system for commercial customers. The new system will provide a comprehensive view of customer reports through a secure online portal and support multi-user access via unique log-in credentials. A Workgroup is proposed to provide feedback on the new payment system.	Sponsors: Pritha Mehra (USPS); Angelo Anagnostopoulos (Industry) Leaders: Michelle Hilston and John Whittington (Industry); Travis Hayes, III (USPS)	Bi-weekly Wednesday 11:00-12:00p

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WG 182	Package Acceptance & Payment Improvements	This workgroup will review Epics, Features and User Stories for payment and acceptance services for commercial packages.	<p>Sponsors: Pritha Mehra (USPS); Bob Schimek (Industry)</p> <p>Leaders: J. Medeiros (Industry); Vicki Bosch (USPS)</p>	<p>Weekly Thursday 2-3pm</p>
WG 184	Customer Identity Management	Evaluate mailer and USPS needs to manage customer identification including definition, set-up, and maintenance of existing identifiers such as Customer Reference IDs (CRID), Mailer ID (MID), Permits, Users, and Linkages. Evaluate if existing identifiers meet customer and USPS business requirements. Today, mailers have to manage a set of identifiers for mailing with USPS and contact the USPS help desk for assistance with common tasks. For example, it is complex to manage the assignment of CRIDs when an extra is assigned, view user access rights across a company, or re-assign a MID. The task team will identify opportunities for simplification and self-service scenarios not supported in the current BCG and prioritize needed capabilities.	<p>Sponsors: Pritha Mehra (USPS); Bob Schimek (Industry)</p> <p>Leaders: M. Zalewski (Industry); Randy Workman (USPS)</p>	<p>Weekly Tuesday 3-4pm</p>

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WG 185	IMpb Compliance Address Quality Threshold	<p>The Postal Service introduced three IMpb Compliance Quality Metrics with the January 2016 Price Change software release: Address Quality (AQ), Shipping Services File Quality (MQ) and Barcode Quality (BQ). Industry has expressed serious concerns about the implementation approach for IMpb Compliance Quality Metrics. Specifically, concerns surround the pace of implementation; address requirements for delivery point validation that is higher letter and flat mail; ability to reach threshold levels proposed in out years. Last year, MTAC Work Group #178 was formed to address Industrys concerns and they recommended thresholds for each quality metric for January 2017 and 2018. The threshold levels for January 2017 are as follows: AQ 89%, MQ 91%, BQ 95%. The MTAC Work Group #178 recommended the following thresholds levels for January 2018: MQ 94% and BQ 98%.The Work Group suggested that Industry and USPS reconvene in July 2017 to determine the target threshold for AQ for 2018. USPS is dedicated to meeting the needs of Industry and this MTAC Work Group is being established to determine a reasonable, achievable threshold target for AQ in 2018.</p>	<p>Sponsors: Isaac Cronkhite (USPS); John Medeiros (Industry) Leaders: J. Medeiros (Industry); Juliaann Hess (USPS) Stephanie Thompson assists</p>	<p style="color: green;">Weekly Friday 1-2pm (Same as UG-4?)</p>

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WG 186	Business Approach to Address Characteristic Indicators	<p>The USPS is working to add physical addresses to the AMS database that do not receive Carrier delivery yet DPV indicates is a deliverable address (aka the R777 addresses). Additional data and conversations have also been occurring around other address characteristics and indicators, (including NoStats and Throwbacks) and how these impact each other and other address flags and processes (including DPV, Vacant, and Change of Address). This data is intended to provide information to mailers about the address and expected deliverability, so that mailers can take actions appropriate to their business with the ultimate goal of increasing address quality and reducing Undeliverable Mail. However, implementation and lack of full understanding has caused concern within the industry regarding impact on current mailings and how this information can / should be utilized within their Business operations. In some case, with the changes already in progress, if mailers do not make changes to current processes, the result will be an increase in the production of Undeliverable Mail.</p>	<p>Sponsors: Isaac Cronkhite, Jim Wilson (USPS); Angelo Anagnostopoulos, Sharon Harrison, Kim Mauch (Industry) Leaders: Adam Collinson, Marsha Amato, Tina Dickens (Industry); Earl Johnson Jr. (USPS)</p>	<p>Bi-Weekley Wednesday 12:30-1:30p</p>

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WG 187	Improvements To Disaster Reporting	<p>There is a growing need for timely and granular, near real time disaster and outage data for use in managing business and customer impacting conditions and mailings during various outages. This workgroup will discuss both email communication as well as data file requirements that are needed to effectively manage mailings and better understand impacted areas.</p>	<p>Sponsors: Isaac Cronkhite, Jim Wilson (USPS); Angelo Anagnostopoulos, Sharon Harrison, Kim Mauch (Industry) Leaders: Tom Glassman (Industry); Jim Wilson, Dale Kennedy (USPS)</p>	<p style="color: green;">Weekly Wednesday 12-1pm</p>

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WG 188	Grow Mail Volume by Expanding Letter Mail Machinability Standards	<p>Many changes have taken place since the original DMM letter mail machinability regulations were developed. Much of this change is driven by marketers desiring to be more creative and successful with each new creative format. Other change has been driven by technology upgrades, digitization, new materials, and enhanced industry capabilities. The PCSC has had to evaluate, approve, and develop pilot and classification rulings to support these new formats. Some mailers have been enabled, for certain formats, to mail under existing rulings not available to others. Some mail is allowed to claim automation rates although it is clearly not machinable. This must be addressed to ensure operational efficiency.</p> <p>Efforts will be made to develop a standardized, data-driven process than can expedite implementation of new acceptable materials/formats to support the mutual goals of USPS and Industry for accommodating creativity, quality, and operations efficiency.</p>	<p>Sponsors: Steve Monteith, Chuck Tricamo (USPS); Bob Rosser (Industry) Leaders: Kurt Ruppel (Industry); Chuck Tricamo (USPS)</p>	<p>Weekly Monday 1-2pm</p>
WG 189	Enhanced Visibility of Industry Supplied Transportation	<p>The USPS and the mailing industry are seeking greater visibility in the end-to-end transportation of mail from the origin/creation point to the USPS destination induction point. Industry provided transportation companies provision such data including geocoded coordinates of the transportation vehicles in near real-time. By including this industry provided information, both the USPS and the mailing industry will gain improved visibility of mail transportation and thus can more accurately schedule mail processing and predicted arrival of time-sensitive mail.</p>	<p>Sponsors: Isaac Cronkhite (USPS); Angelo Anagnostopoulos (Industry) Leaders: Rich Domagala, Holly Kozlencer (Industry); Kevin Bray, John Serra (USPS)</p>	<p>Weekly Tuesday 2-3pm</p>

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WG 190	Business Customer Change of Address/Hold Mail (COAH)	<p>This workgroup will focus on (2) different USPS features/initiatives that collectively may interface together and ultimately impacts Business Customers. This workgroup will review the needs, features, capabilities, and provide recommended improvements for: * Change of Address (COA) process for Business Customers * Hold Mail for Business Customers. These initiatives impact business customers and require some change to processes or systems that support business customers in new ways. Ultimately businesses have a need to ensure their mail and information is protected from malicious acts or misuse for mail movement or mail holds. It is anticipated that automated solutions for these initiatives could be collectively developed, which would benefit the USPS and business customers. It is also possible this workgroup will need to interact with another workgroup supporting Business Customers for Informed Delivery, to ensure that solutions for business authentication align, where possible.</p>	<p>Sponsors: Isaac Cronkhite (USPS); Angelo Anagnostopoulos (Industry) Leaders: Star Blackwood, Lynn Hallett (USPS); Rick Marino, Alvin Serrano (Industry)</p>	<p>Bi-Weekley Tuesday 2-3pm</p>